

At-a-glance | U.S.

HP Accidental Damage Protection



Mishaps happen.

Plan exactly how you'll manage them.



Spills



Power surges



Drops



Unexpected mishaps

Which Accidental Damage Protection plan is right for you?

HP Care Pack with Accidental Damage Protection

Convenient coverage and predictable repair costs

Add to a hardware unit still under warranty (not available in post warranty Care Packs); coverage windows of 1-5 years

Claims are limited up to the value of purchase price of the covered system or one replacement unit

Pickup and Return or Next Business Day Onsite options

HP Care Pack with Aggregate ADP Claims Pool¹

Flexibility beyond standard Care Pack offerings on Notebook Devices

Pickup & Return only; coverage windows of 3-5 years
Aggregate Claim limits of 5% or 10% (minimum purchase of 10 units) provides a pool of claims that can be utilized at any time

Entire claims pool available upon care pack registration

No Limit on annual claims and no limit on number times a unit can be repaired

Unlimited Accidental Damage Protection Claims¹

Predictability, even in high-risk device environments

Pickup & Return; coverage windows of 3-4 years

Available for select devices

Device will be repaired or replaced if ADP terms and conditions are met as many times as needed under the warranty term purchased.

A 3YR Care Pack uplift will increase the battery coverage to three years. 4 and 5 year battery extension Care Packs are available.

Contact us today to learn more about HP Accidental Damage Protection and other HP Services at hp.com/go/computingservices

¹. Available in the U.S. only

For ADP Care Packs that include Unlimited in the description: HP does not limit the number of qualified accidental damage from handling claims for the duration of the HP Care Pack agreement; however, accidental damage claim rates for each HP product model and Customer account are constantly monitored; HP reserves the right to physically audit and/or collaborate with the Customer if claim rates are high.

Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit www.hp.com/go/cpc. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

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